

SEP Hybrid Backup

PROFESSIONAL USER RATING: **SECURITY SOLUTIONS**
BACKUP & RECOVERY

Summary of the evaluations
of the SEP solution

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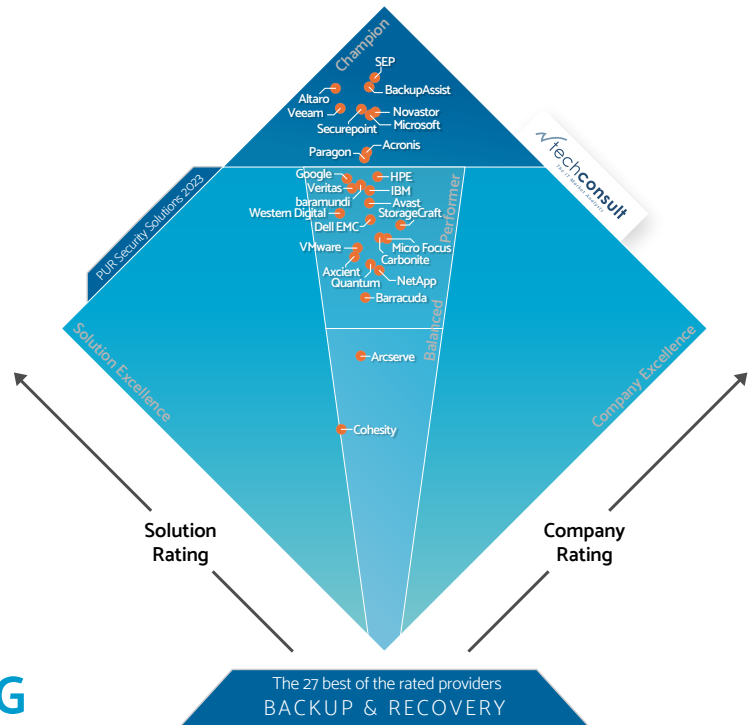
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OVERALL RATING

For the seventh time, users evaluated relevant solutions in the field of „Backup & Recovery“ on the basis of their own experience. A total of 27 out of 30 listed manufacturers from German-speaking countries were included in the „Diamond“, which serves as the primary result representation of the Professional User Rating (PUR). With top performances both in the solution evaluation and in the evaluation at manufacturer level, SEP placed at the top of the diamond for the third time in a row, ahead of all other competitors, and therefore received the award as „Champion“.



MANUFACTURER RATING

THIS IS HOW USERS RATE „SEP AG“

With 74.4 points, SEP achieves the best overall result at manufacturer level in the competitive comparison and takes the lead in the manufacturer evaluation. SEP particularly impresses users in terms of service and support as well as the provision of information, consulting and training services. With 75.8 out of 100 points, SEP received the highest rating for information, consulting and training services. The application examples, as well as the further training offers for security managers and the identification and solution of problem areas are particularly convincing. SEP received 74.3 points for service and support and ranked second in this sub-area. Users are particularly impressed by the accessibility of the telephone hotline as well as the high level of competence of the service consultants and the quick resolution of problems. For the users, SEP is a more than reliable partner that keeps its promises without reservation, and furthermore convinces users to such an extent that they would purchase further solutions from SEP at any time and would recommend SEP as a manufacturer without reservation.

SOLUTION EVALUATION

HOW USERS RATE SEP SESAM

With a rating of 75.4 out of 100 points, SEP sesam achieved third place on the solution side. Users particularly emphasised the range of functions, the performance and also the user-friendliness of the solution. Among other things, the functional scope of SEP sesam is particularly praised. Users honour the possibilities of automated backups, the large selection of different backup types or the management of the created backups with very good ratings. Users are also convinced by the user-friendliness of SEP sesam. For the simple and uncomplicated installation and implementation of the solution, an intuitive user interface or also with detailed user documentation SEP sesam receives top ratings and an overall rating of 73.3 out of 100 points. The excellent performance of SEP sesam convinces users all along the line. Not only are the users' expectations completely fulfilled, they would purchase SEP sesam again at any time and recommend it to others.

ABOUT „PUR SECURITY SOLUTIONS“

The „Professional User Rating: Security Solutions 2023 (PUR S) is an independent user survey by the research and analyst firm techconsult. More than 2000 user companies were asked to rate IT security solutions from 7 solution areas, including „Backup & Recovery“. The evaluations were carried out in the dimensions Company Rating and Technology/Solution Rating with more than 50 criteria in 14 subcategories.

ABOUT SEP

SEP has been developing and selling enterprise-wide data protection solutions since 1992 and is based in Holzkirchen near Munich (Germany). Support and sales in America are handled by SEP Corporation. SEP has a strong partner network and relies 100% on resellers for sales. SEP has satisfied customers in over 50 countries.

SEP Hybrid Backup

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ABOUT TECHCONSULT

As a research and analyst firm, techconsult has been the partner for providers and consumers of digital technologies and services for 30 years. techconsult GmbH is led by managing partner and founder Peter Burghardt at the Kassel location with a branch office in Munich.

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