

RESULTS

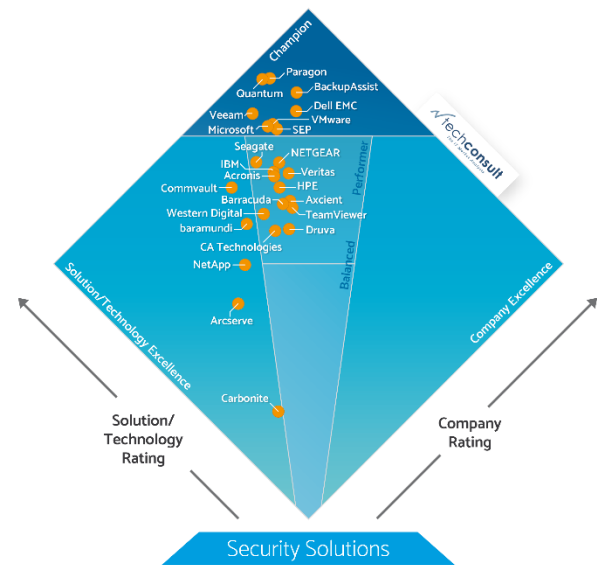
BACKUP & RECOVERY

Results, Backup and Recovery, Summary
of the Reviews of the Solution "SEP sesam".

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Overall rating

User companies have evaluated relevant backup and recovery solutions on the basis of their experience. A total of 25 manufacturers from German-speaking countries were included in the "Diamond", which serves as the primary result display for the Professional User Rating (PUR). SEP achieves one of the top positions both in the manufacturer evaluation and in the direct solution evaluation and lies as a "champion" in the highest range of the result diamond.



Solution evaluation

How users rate SEP sesam

SEP sesam achieves a total solution rating of 76.5 out of 100 points. SEP achieves one of the top positions and therefore deserves a place among the champions. The users particularly emphasize the functional range of SEP sesam. With top ratings in all categories of the functional scope, be it the support of different backup types, the automation of backups or the selection of different backup modes, SEP sesam achieves the fourth best rating in this category with 78.0 out of 100 points. With 74.6 points, the performance of SEP sesam also reaches a good value. Performance, reliability and the simplicity of maintenance are rewarded by the user companies with good ratings. The conviction of the users of SEP sesam is also reflected in the unrestricted recommendation as well as the repurchase and fulfillment of expectations.

Manufacturer evaluation

How users rate "SEP AG"

With 71.3 out of 100 points, SEP achieved a good result at manufacturer level and was ranked among the six best companies. In the overall product portfolio category, SEP received 73.9 points, the third highest rating of all 25 manufacturers in this area. The spectrum of complementary solutions, management and integration tools as well as the offer of individual solutions are rewarded by the user companies with top ratings. SEP's strong service and support is also highlighted. With 74.0 points, SEP is among the top 5 in terms of service and support. The telephone hotline and its availability are particularly outstanding. SEP also excels with good ratings for the competence of its service consultants, troubleshooting and the quality of its documentation. In addition, SEP is regarded as an honest partner who can keep its promises without restriction. The user companies would recommend SEP to others and buy a solution from SEP again at any time.

About „PUR Security Solutions“

The "Professional User Rating: Security Solutions 2020" (PUR S) is an independent user survey conducted by the research and analyst firm techconsult. More than 2000 user companies were asked to evaluate IT security solutions from 6 solution areas, including "Backup and Recovery". The ratings were in the Company Rating and Technology/Solution Rating dimensions with more than 50 criteria in 14 sub-categories.

About SEP

SEP has been developing and marketing company-wide data protection solutions based in Holzkirchen near Munich (Germany) since 1992. A subsidiary with an additional support and sales team is located in the USA. SEP has a strong partner network and relies 100% on resellers for sales. SEP has satisfied customers in over 50 countries.

About techconsult

As a research and analyst firm, techconsult has been a partner for providers and consumers of digital technologies and services for 25 years. Analyses on the user side allow an insight into the problem areas and future visions of the companies. More than 20,000 interviews per year with business and IT decision-makers ensure a realistic picture. techconsult GmbH is managed by the managing partner and founder Peter Burghardt in Kassel with a branch in Munich and is part of the Heise Group.

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